

## Quality Policy

Parias Construction & Interiors Ltd are committed to providing a high-quality service, in the area of quality management by continuously improving the client service, human resource management and company operations.

Total customer satisfaction is the company's primary objective, is achieved by recognising, understanding and evaluating via KPI's customer needs and exceeding them.

All Directors are dedicated to the efficient operation and continual improvement of performance and the quality management system.

### **Parias Construction & Interiors undertakes to:**

- Maintain a thorough quality management system, continuously overseeing the inner workings of our company at all levels.
- We work closely with our supply chain and actively encourage sub-contractor engagement which includes internal and external training.
- Ensure compliance to the relevant regulatory bodies, statutory bodies and codes of good practice.
- Ensure achievement of best practice methodologies throughout all activities, including quality control and assurance.
- Maintain continual improvement through consistent measurement - against both policy and performance. This, alongside the evaluation, review, quality related training and eventual procedural changes where required ensures that we're able to attain to the highest levels.
- Meet and beat our clients requirements – look to exceed their expectations from conception right through to completion.
- Clearly communicate this policy to our employees and stakeholders, to ensure continued adherence to this policy.

**Alessandro Parias**

Director, .....

**Reviewed: 21<sup>st</sup> February 2025**