

Quality Policy

Parias Construction & Interiors Ltd is committed to delivering high-quality construction and interior services through a culture of continual improvement, operational excellence, and customer focus. Our aim is to consistently exceed client expectations while maintaining a robust and effective Quality Management System.

Total customer satisfaction is central to our business. We achieve this by clearly understanding client needs, monitoring performance through KPIs, and continuously improving our processes, people, and service delivery.

All Directors are fully committed to the effective operation, maintenance, and continual enhancement of our Quality Management System.

Our commitments

Parias Construction & Interiors Ltd undertakes to:

- Maintain an effective Quality Management System that ensures consistent control, monitoring, and improvement of all operational activities.
- Work closely with our supply chain partners, actively encouraging collaboration, training, engagement, and shared responsibility for quality.
- Comply with all applicable statutory, regulatory, and industry best-practice requirements, ensuring our work meets the highest professional standards.
- Apply best-practice methodologies across all business functions, including quality assurance, quality control, and project delivery.
- Promote continual improvement through regular evaluation of performance, analysis of KPIs, training and development, and the implementation of procedural enhancements.
- Meet and exceed client requirements, ensuring quality is embedded from project conception through to completion.
- Communicate this policy clearly to employees, contractors, and stakeholders to support full understanding, alignment, and compliance.

This Quality Policy provides the framework for setting, reviewing, and achieving our quality objectives. It is communicated within the organisation, made available to relevant external parties, and reviewed annually to ensure continued suitability.

Alessandro Parias

Commercial Director

Reviewed: 2nd March 2026